

# Dialing your phone from MacOS X Applications

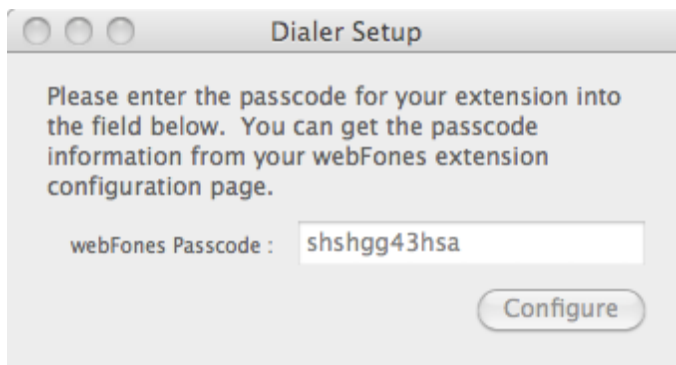
The WebFones PBX provides integrated dialer plugins for popular applications on the MacOS X platform, including Daylite CRM, Lightspeed POS and Apple's Address Book. Using the dialer you can automatically dial your phone directly from your favorite software package.

## Configuring the Dialer

In order to dial from applications on your computer, you need to install the drivers and configure the dialer with the passcode from your extension.

Follow these steps:

1. Download and install the WebFones Dialer installer package for MacOS X.
2. Get your passcode from the WebFones administration website. To do this, go to the Extensions section, select your extension and copy the Passcode value from the summary tab. The passcode uniquely identifies your extension so we know what phone to dial.
3. Find the /Applications/WebFonesPBX directory and launch the Dialer Setup Application. Enter your passcode and press save.



## Dialing From Apple's Address Book

Once you have installed and setup the dialer, you can begin using it to make phone calls.

To call someone in your address book, simply select the person you want to call and press the popup menu to the left of the phone number. Select the option entitled Dial + phone number.



When you initiate a call, your phone extension will ring. To initiate the call you simply pick up the headset or handset and the phone will automatically dial.

### **Dialing from the command line (for Software Developers)**

WebFones provides a command-line interface to make it easy to make customizable applications into dialers for WebFones.

Once the dialer is setup using the Dialer Setup application, the only information you need to provide the command line interface is the number you are dialing and the message that you want to show on the display as you are dialing.

Here is how you tell the system to make an outgoing call:

```
/Library/WebFonesPBX/bin/pbx_dial -dial 18534503221 -display "Calling WebFones"
```

In cases where you are building a web-based application, you may want to collect the user extension passcode and store it along with the users credentials and pass the passcode to the pbx\_dial application when invoked. This way a server can handle the calling for several users at once.

Here is how you call the pbx\_dial application with a passcode:

```
/Library/WebFonesPBX/bin/pbx_dial -passcode "xfstt78sjkjs" -dial 18534503221 -display "Calling Joe"
```

### **Dialing from other Mac Applications**

Please refer to the standard documentation for the application you are using for dialing. Most Applications will have a standard place to initiate dialing.